

City of Santa Clara 2022-2023 Garbage and Recycling Services Fact Sheet

<u>CITY CONTACT(S)</u>	<u>GARBAGE HAULER</u>	<u>RECYCLING HAULER</u>	<u>YARD TRIMMING HAULER</u>
<p>Karin Hickey City of Santa Clara 1700 Walsh Avenue Santa Clara, CA 95050 (408) 615-3097 Fax: (408) 988-0237 kahickey@santaclearaca.gov City Website: www.santaclearaca.gov</p> <p>For general questions, call (408) 615-3080 or email Environment@SantaClaraCA.gov</p>	<p>Mission Trail Waste Systems 1060 Richard Avenue Santa Clara, CA 95050 (408) 727-5365 Fax: (408) 727-7730</p> <p>Contract end date: 6/30/2036</p> <p>Hauler Website: www.missiontrail.com/ SantaClara</p>	<p>Recology Santa Clara 1675 Rogers Ave. San Jose, CA 95112 (408) 970-5100 Fax: (408) 588-1102</p> <p>Contract end date: 6/30/2036</p> <p>Hauler Website: www.recology.com/recology- south-bay/city-of-santa-clara/</p>	<p>Mission Trail Waste Systems 1060 Richard Avenue Santa Clara, CA 95050 (408) 727-5365 Fax: (408) 727-7730</p> <p>Contract end date: 6/30/2036</p> <p>Hauler Website: www.missiontrail.com/ SantaClara</p>

<u>RECYCLING PROGRAM INFORMATION</u>	
PROGRAM ESTABLISHED	January 1990.
COLLECTION SCHEDULE	Same day as weekly yard trimming and garbage collection.
CONTAINER ISSUED	<p>SFD: Wheeled automated carts for garbage (20, 32, 64, or 96 gallon), recycling (32, 64 or 96 gallon) and yard trimmings (96 gallon).</p> <p>MFD: Wheeled automated carts for garbage (20, 32, 64, or 96 gallon) or bins (1, 1.5, 2, 3, 4, 6 or 8-cubic yards). Wheeled automated carts for recycling (32, 64, or 96 gallon) or bins (1, 1.5, 2, 3, 4, 6 or 8-cubic yards).</p> <p>To increase or decrease the size of your containers, call Municipal Utilities Customer Service at (408) 615-2300. Rates can be found online at www.SantaClaraCA.gov/GarbageRates.</p>

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SERVICES	
CLEANUP CAMPAIGN/ GARAGE SALE/ ENVIRONMENTAL DAYS	<ul style="list-style-type: none"> • Two annual <u>Citywide Garage Sales</u>; for more information, visit www.SantaClaraCA.gov/GarageSale or contact the City at (408) 615-3080 or at Environment@SantaClaraCA.gov. Garage sales will be held on April 9, 2022 (registration opens March 15) and August 13, 2022 (registration opens July 18). • Two <u>Environmental Days</u> will be hosted on March 5, 2022 and October 15, 2022 from 9am- 1pm at Recology, 1675 Rogers Ave, San Jose. Residents must provide a current utility bill and personal identification to verify eligibility. Contact Recology South Bay at (408) 970-5100. Accepted Materials: Residential documents for confidential shredding (2-box limit), E-waste (computers, monitors, printers, etc.), Universal waste (batteries, cell phones, CFL's, and fluorescent tubes), Clothing fit to donate for reuse. COVID protocols may apply. • <u>Annual Cleanup Campaign</u> (May 2, 2022 – May 27, 2022) for eligible residences. For more information visit www.SantaClaraCA.gov/Cleanup.
DEBRIS BOX INFORMATION	<p>Mission Trail Waste Systems has the exclusive right to provide all hired debris box services in all areas other than those zoned as Industrial in the City of Santa Clara. Debris boxes can be ordered from Mission Trail Waste Systems by:</p> <ul style="list-style-type: none"> ● Calling (408) 727-5365 ● By filling out the application form found at https://missiontrail.com/santaclara/files/MTSC-Debris-Box-Instructions-Application-Temporary.pdf. Applications may be emailed to customerservice@missiontrail.com or delivered/mailed to the Mission Trail Waste Systems office located at 1060 Richard Ave., Santa Clara (Attn: Billing Department), CA 95050 ● Fax to (408) 727-7730. <p>For rate information, visit www.SantaClaraCA.gov/GarbageRates.</p>
EXCLUSIVE COMMERCIAL FRANCHISE AGREEMENT	<p>Mission Trail Waste Systems is the exclusive franchise hauler in areas zoned commercial, institutional, and residential. Mission Trail Waste Systems is the only hauler that can charge for services in commercially zoned areas. All other haulers may collect source-separated recyclables if no fee is charged for the service (including box rental, processing, or hauling fee charges). More information at www.SantaClaraCA.gov/Commercial.</p>
NON-EXCLUSIVE COMMERCIAL FRANCHISE AGREEMENT	<p>The City maintains agreements with multiple non-exclusive franchise (NEF) haulers to provide garbage, recycling and debris box services to businesses at properties zoned for Industrial use. The haulers set their own rates and bill customers directly for services.</p> <p>A current list of approved NEF Haulers can be found at www.SantaClaraCA.gov/Industrial.</p>

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EXTRA GARBAGE BAG TAGS (STICKERS)	<p>Extra garbage bag tags are available for purchase at \$6.04 each. Each tag allows for an additional 32-gallon size bag of garbage to be collected when placed alongside the garbage cart. These bag tags have no expiration date and can be used any time throughout the year. There is no limit to how many extra bags can be placed at the curb as long as each bag is properly tagged and weighs no more than 30 pounds. Extra Garbage Bag Tags can be conveniently purchased at the following locations:</p> <ul style="list-style-type: none"> • Municipal Utility Payment Counter at City Hall - 1500 Warburton Avenue* • Central Park Library - 2635 Homestead Road** • Mission Branch Library – 1098 Lexington Street** • Northside Branch Library – 695 Moreland Way** <p>* For information on hours of operation, please visit www.SantaClaraCA.gov/AccessSantaClara as we safely reopen to the public. For recycling service, residents may request additional/larger carts at no additional charge by calling Recology at (408) 970-5100.</p>
HOLIDAY TREE REMOVAL	<p>The City collects Holiday trees on regular collection days during a designated week in January. For specific dates, please contact the City at (408) 615-3080 or at Environment@SantaClaraCA.gov. Please note: The City does not collect trees on private streets. Residents of multi-family dwellings may set out their trees on the nearest public street.</p>
HOME COMPOSTING WORKSHOPS	<p>Santa Clara residents can attend any of the Home Composting Workshops held within Santa Clara County at no cost. Call the Composting Education Program hotline at (408) 918-4640 or visit www.ucanr.edu/compost for information on upcoming composting workshops.</p>
FREE RUBBISH DISPOSAL DAY	<p>Santa Clara residents may take advantage of two pre-scheduled free disposal drop-off events per year, one in January (1/23/22) and one in September (9/18/22). Call Mission Trail Waste Systems at (408) 727-5365 to make an appointment and acquire a confirmation number (appointments are released 2 weeks prior to the event). Current utility bill and personal identification is required to verify eligibility. Confirmation number required at time of drop-off. Appointment availability is limited. Hazardous waste is prohibited. Please contact Mission Trail Waste Systems at (408) 727-5365 for drop-off event dates, location, load-size limits and accepted materials. COVID protocols may apply.</p>
HOUSEHOLD HAZARDOUS WASTE	<p>Motor oil, oil filters, household batteries, and fluorescent bulbs are accepted with curbside recycling. Please see instructions on pg.5-6 for recycling information.</p> <p>For other hazardous waste, visit www.HHW.org or call (408) 299-7300 to schedule a free and convenient household hazardous waste drop-off appointment. Three HHW drop-off events will be held in Santa Clara in 2022 on January 29, February 27, April 30, and September 24. *As COVID conditions allow*</p>
JUNK (BULKY-ITEM) PICKUP	<p>Mission Trail Waste Systems offers an on-call bulky item pickup for a fee for residents. For information, contact the Mission Trail Waste Systems at (408) 727-5365.</p>
LOCAL LANDFILLS	<p>Mission Trail Waste Systems Transfer Station 1313 Memorex Drive Santa Clara, CA 95050 (408) 727-5365</p>

For more information please contact the County of Santa Clara Recycling Hotline
 (800) 533-8414 or visit www.RecycleStuff.org

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SOLID WASTE ENFORCEMENT	<p>Commercial/Industrial City of Santa Clara Department of Public Works: (408) 615-3080</p> <p>Illegal Dumping To report illegal dumping in progress, call the Santa Clara Police Department (Non-Emergency): (408) 615-5580. To report illegal dumping within the City right-of-way, call the City of Santa Clara Department of Public Works: (408) 615-3080. To report illegal dumping on Expressways, call the Santa Clara County general dispatch for Roads and Airports: (408) 494-2750. To report illegal dumping along El Camino Real, call Caltrans at 510-286-4444. To report abandoned shopping carts, please call All American Carts at (408) 629-6030 (retail), or California Carts at (818) 563-3070 (grocers).</p> <p>Recycling Theft Santa Clara Police Department (Non-Emergency): (408) 615-5580</p>
SOLID WASTE ORDINANCES	<p>The City of Santa Clara has a Single-Use Carryout Bag Ordinance and a Polystyrene Foam Disposable Service Ware Ordinance.</p>

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SINGLE FAMILY GARBAGE RATE INFORMATION*				
(Effective Billing Cycle July 1, 2021)				
TYPE	FEE	SERVICE		COMMENTS
		Curbside	Push-Pull Service	
Garbage, 20-gallon cart	\$35.99*	X	X**	Utility discounts are available due to financial hardship for those households that qualify. For information on requirements and to apply, visit www.SantaClaraCA.gov/Assist .
Garbage, 32-gallon cart	\$42.77*	X	X**	Utility discounts are available due to financial hardship for those households that qualify. For information on requirements and to apply, visit www.SantaClaraCA.gov/Assist .
Garbage, 64-gallon cart	\$63.53*	X	X**	Utility discounts are available due to financial hardship for those households that qualify. For information on requirements and to apply, visit www.SantaClaraCA.gov/Assist .
Garbage, 96-gallon cart	\$84.21*	X	X**	Utility discounts are available due to financial hardship for those households that qualify. For information on requirements and to apply, visit www.SantaClaraCA.gov/Assist .
Garbage, extra 32-gallon cart	\$24.15*	X	X**	Utility discounts are available due to financial hardship for those households that qualify. For information on requirements and to apply, visit www.SantaClaraCA.gov/Assist .
Garbage, extra garbage sticker	\$6.04*	X		Per 32-gallon bag prepaid sticker for extra garbage

* Includes yard trimming collection and recycling services.

** Extra service charge required (charged by foot). Contact hauler for further information.

More information available at www.SantaClaraCA.gov/GarbageRates.

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SINGLE FAMILY RECYCLING PROGRAM			
MATERIALS	COLLECTION		PREPARATION AND SORTING REQUIREMENTS
	Yes	N o	
Aseptic Containers	X		
Cans	X		Aluminum, tin and bi-metal cans accepted; rinse and place in blue recycling cart.
Cardboard	X		May be placed curbside in blue recycle cart. Extra cardboard will be collected if flattened and bundled with string; maximum dimensions 4' x 4'.
Compostable Food Scrap Material	X		Compostable materials will be captured via mixed waste processing starting January 1, 2021. For information visit www.SantaClaraCA.gov/foodscraps .
Cooking Oil		X	Santa Clara County Household Hazardous Waste Program: (408) 299-7300 or visit www.HHW.org .
Fluorescent Bulbs (CFLs)	X		Place in clear zip lock bag on top of recycling cart. Bulbs only, not tubes.
Glass	X		Rinse and place in blue recycle cart.
Household Batteries	X		Place in zip lock bag on top of garbage cart. Batteries are also accepted at local fire stations and at the Utility Payment Counter, Santa Clara City Hall 1500 Warburton Avenue*. * For information on hours of operation, please visit www.SantaClaraCA.gov/Access SantaClara or call (408) 615-2300.
Junk (Bulky Item) Pick-Up	X		Starting January 2021, contact Mission Trail Waste Systems at (408) 727-5365 for information on fee-based bulky item pickup.
Metals, Other	X		Aluminum cans, aluminum foil and trays (clean) paint cans (must be empty or dry), spray cans (must be empty), and steel (tin) cans.
Metals, Scrap	X		CLEAN aluminum foil and pie pans, old metal pots and pans.
Mixed Paper	X		Place in recycling cart - including newspaper and magazines.

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Oil	X		Limited to three gallons per week. Place in 1-gallon or less plastic containers with screw-top lids OR 1-gallon or less pop-top container with top taped down securely with masking or duct tape. Label as "Waste Oil".
Oil Filters	X		Filter must be fully drained and place in sealed, leak-proof plastic zip-lock bag. Place next to recycling cart.
Plastics	X		All plastics with or without recycling symbols. Collected curbside in blue recycle cart. No Styrofoam.
Polystyrene (Plastic #6)		X	Must go in garbage cart.
Textiles		X	If reusable, please donate. Otherwise, place in garbage cart.
Yard Trimmings	X		Place curbside in wheeled, green yard trimmings cart. Extra 96-gallon cart may be requested free of charge for periodic use.

MULTI-FAMILY RECYCLING PROGRAM

MATERIALS	COLLECTION		PREPARATION AND SORTING REQUIREMENTS
	Yes	N o	
Aseptic Containers	X		
Cans	X		Aluminum, tin and bi-metal cans.
Cardboard	X		Flatten and place next to the recycling containers.
Compostable Food Scrap Material		X	
Cooking Oil		X	Santa Clara County Household Hazardous Waste Program: (408) 299-7300 or visit www.HHW.org .
Fluorescent Bulbs (CFLs)		X	Santa Clara County Household Hazardous Waste Program: (408) 299-7300 or visit www.HHW.org .
Glass	X		All colors of glass bottles and jars; lids removed for separated recycling.

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(800) 533-8414 or visit www.RecycleStuff.org*

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Household Batteries		X	Batteries are also accepted at local fire stations as well as Utility Payment Counter, Santa Clara City Hall, 1500 Warburton Avenue*. Also, Santa Clara County Household Hazardous Waste Program: (408) 299-7300 or visit www.HHW.org . * For information on hours of operation, please visit www.SantaClaraCA.gov/AccessSantaClara or call (408) 615-2300.
Junk (Bulky Item) Pick-Up	X	X	Starting January 2021, contact Mission Trail Waste Systems at (408) 727-5365 for information on fee-based bulky item pickup.
Metals, Other	X		
Metals, Scrap	X		CLEAN aluminum foil and pie pans, old metal pots and pans.
Mixed Paper	X		Includes junk mail, shredded paper, phone books, magazines, newspaper and paperboard; place in container.
Oil		X	Santa Clara County Household Hazardous Waste Program: (408) 299-7300 or visit www.HHW.org .
Oil Filters		X	Santa Clara County Household Hazardous Waste Program: (408) 299-7300 or visit www.HHW.org .
Plastics	X		All plastics, with or without recycling symbols.
Styrofoam (Plastic #6)		X	Free foam drop-off available at Newby Island Resource Recovery Park. Call Republic Services at (408) 432-0444 for more information.
Shredded Paper		X	Place in plastic bags tied at the top or closed brown paper bags. Place in cart/bin. Tape or staple a simple 'Recycle' sign on the bag.
Textiles		X	If reusable, please donate. Otherwise, place in garbage cart.
Yard Trimmings	X		Automated, curbside cart collection for townhouses and small multi-family complexes.